

# THE HUB REGISTRATION FOR RRC



Heatcraft's **Remote Refrigeration Control (RRC)** monitoring portal for Mohave and Beacon II has moved to The HUB. Please follow the steps below to create your HUB account and register for your RRC access.

## Existing User

If you already have a HUB account, you **do not** need to register again. Simply send your email address and RRC username to [hubadmin@heatcraftrpd.com](mailto:hubadmin@heatcraftrpd.com) to have RRC access added to your profile.

## New User

If you do not have a HUB account, then complete your registration in The HUB by following **ALL** the steps below.

**STEP 1:** Go to [hub.heatcraftrpd.com](https://hub.heatcraftrpd.com) and select "**Create My Account**".



**THE HUB**  
BY HEATCRAFT WORLDWIDE REFRIGERATION

Your Gateway to Total Refrigeration Solutions

Providing you the right tools and leading technologies to service your customers' needs

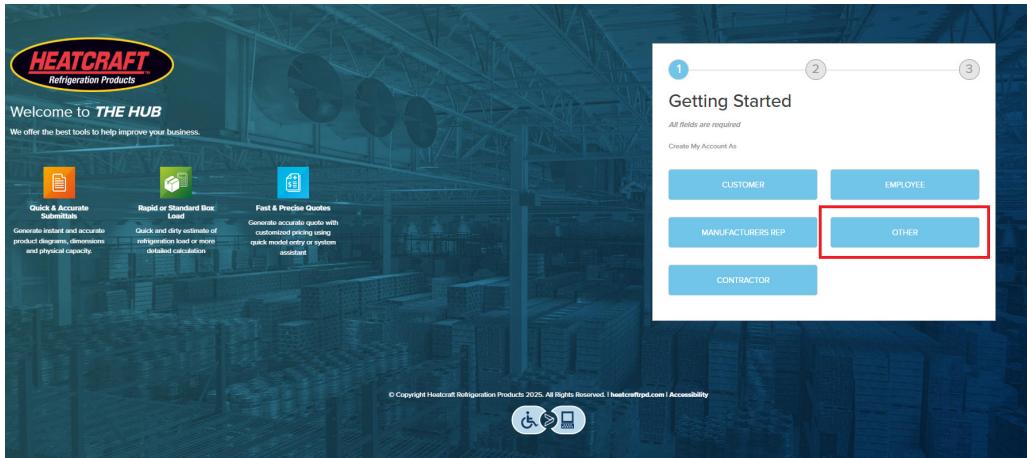
Full Line of DOE Compliant Condensing Units Now Ready to Order

[Watch a quick video on how to register](#)

I am new here [CREATE MY ACCOUNT](#)

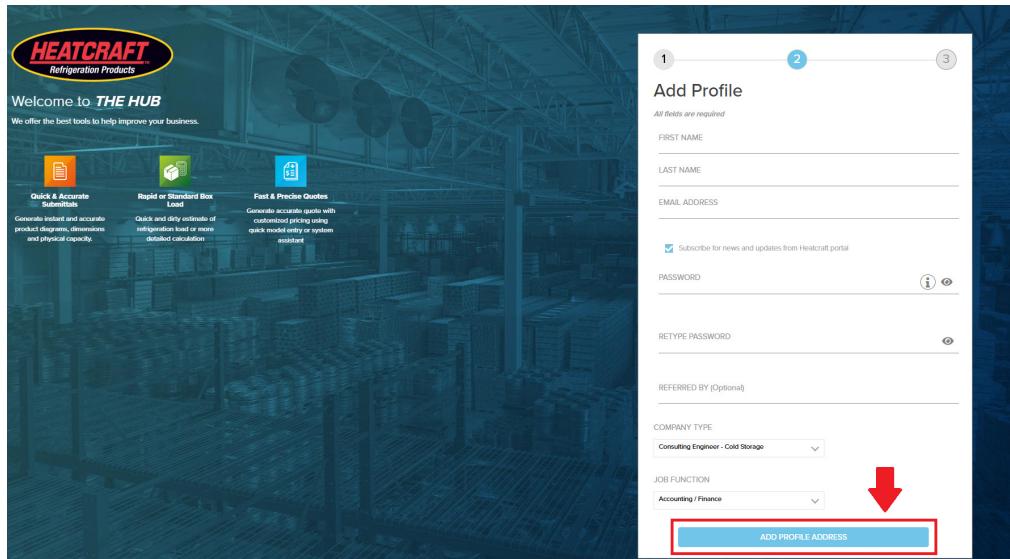
Already have an account? [SIGN IN](#)

## STEP 2: Select "Other" on the Getting Started page.



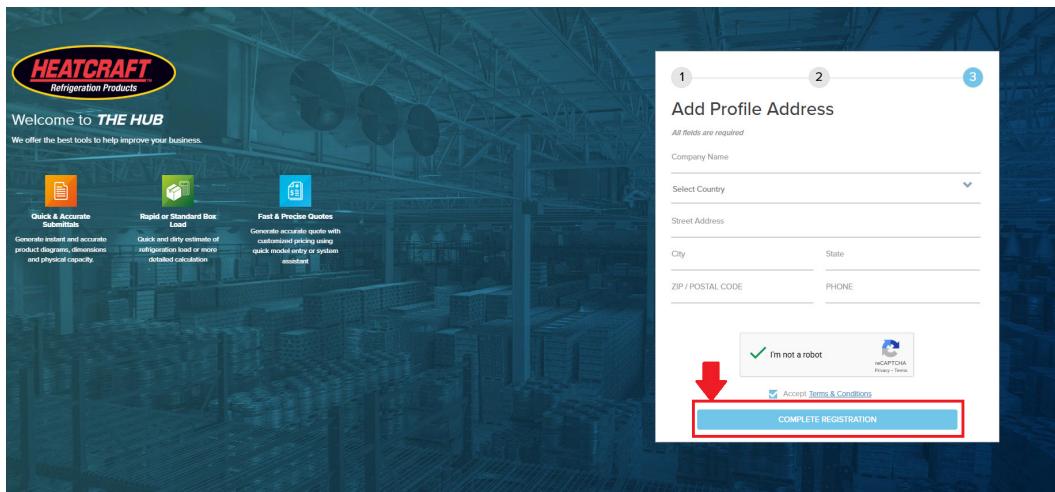
The screenshot shows the 'Getting Started' page of the Heatcraft website. At the top, there is a navigation bar with three tabs: 'CUSTOMER', 'EMPLOYEE', 'MANUFACTURERS REP', and 'OTHER'. The 'OTHER' tab is highlighted with a red box. Below the tabs, there is a section titled 'Create My Account As' with the same four options. The background of the page is a photograph of a warehouse with stacks of boxes.

## STEP 3: Provide your profile information, including your name, password, company type and job function. Then click "Add Profile Address."



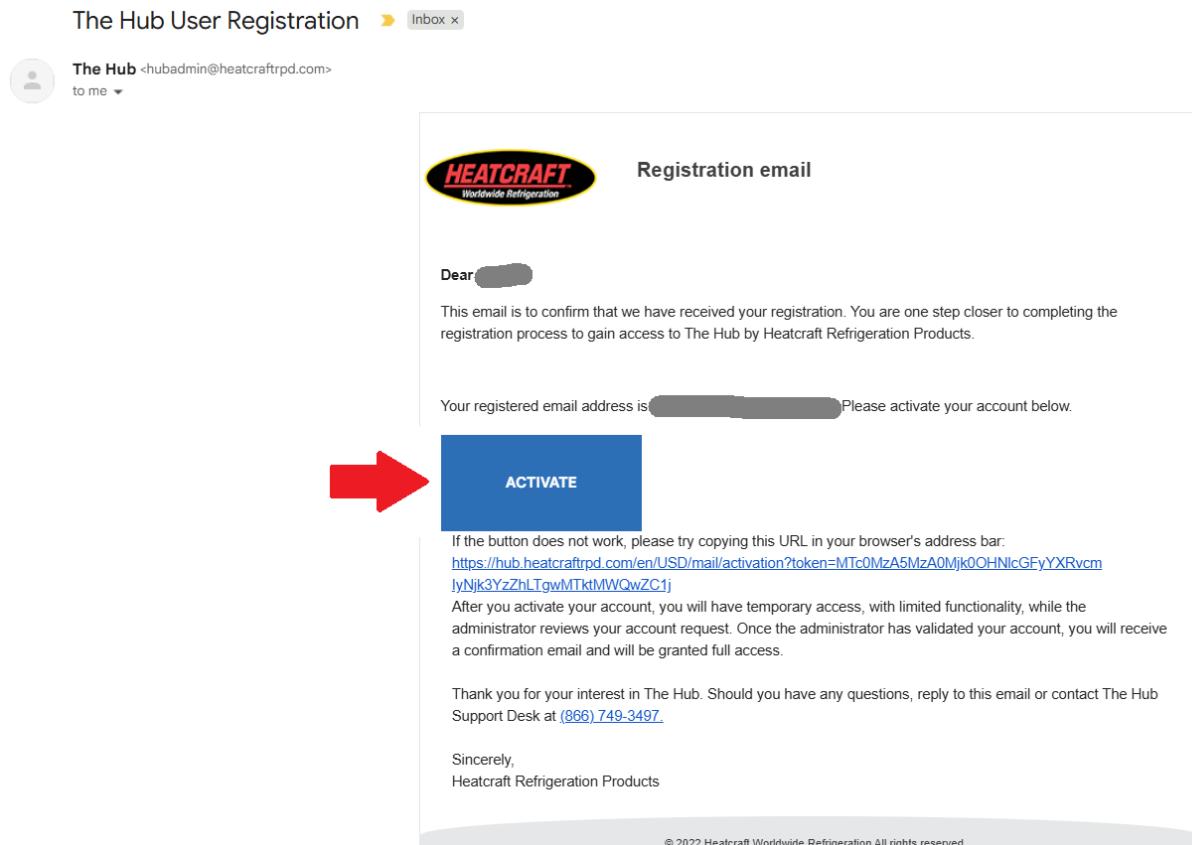
The screenshot shows the 'Add Profile' page. It includes fields for 'FIRST NAME', 'LAST NAME', 'EMAIL ADDRESS', 'PASSWORD', 'RETYPE PASSWORD', 'REFERRED BY (Optional)', 'COMPANY TYPE' (with a dropdown menu showing 'Consulting Engineer - Cold Storage'), and 'JOB FUNCTION' (with a dropdown menu showing 'Accounting / Finance'). At the bottom, there is a large blue button labeled 'ADD PROFILE ADDRESS' with a red box around it. A red arrow points to this button.

## STEP 4: Enter your company name and address and select "Complete Registration."



The screenshot shows the 'Add Profile Address' page. It includes fields for 'Company Name', 'Select Country', 'Street Address', 'City', 'State', 'ZIP / POSTAL CODE', and 'PHONE'. At the bottom, there is a section for reCAPTCHA with a checkbox labeled 'I'm not a robot' and a 'COMPLETE REGISTRATION' button with a red box around it. A red arrow points to this button.

**STEP 5:** You will receive an activation email from The HUB at your registered email address. Please check your inbox for the message from The HUB and select “**Activate.**” Make sure to complete this step so your registration is finalized, and you can access The HUB.



**STEP 6:** Send an email to [hubadmin@heatcraftrpd.com](mailto:hubadmin@heatcraftrpd.com) with your RRC username and email address to confirm that you have successfully registered in The HUB. This step is essential to ensure you receive correct access.

**You are all set!**